



AROUND ABOUT CARS (PTY) LTD

Southern Africa Car Hire • Worldwide Car Hire

20 Bloem St, Schotsche Kloof, Cape Town, 8001

+27 (0)21 422 4022

+27 (0)84 422 4022

info@aroundaboutcars.com

www.aroundaboutcars.com

IMPORTANT NOTICE – CROSS BORDER TRAVEL TO/FROM SOUTH AFRICA

Effective 1 June 2026, the South African Revenue Service (SARS) requires all foreign registered vehicles entering or leaving South Africa to complete a temporary import declaration process.

To assist customers, The Car Rental will provide the required supporting vehicle documentation and authority letter at vehicle collection.

What customers need to do

- The driver taking the vehicle across the border must complete the SARS traveller declaration once vehicle is received
- Customers are strongly encouraged to complete the declaration online before arriving at the border
- The declaration can be completed via <https://www.sars.gov.za/travellerdeclaration/>

Customers should travel with

- Passport or ID
- Valid driver's license
- The Car rental agreement
- The Car Rental cross-border authorization letter
- Vehicle documents provided at collection

Important

- The declaration is linked to the driver presenting the vehicle at the border
- Where a different driver returns the vehicle across the border, an additional declaration process may be required by SARS
- Border officials may request verification of the Temporary Import Permit (TIP)

Recommendations:

- Complete your declaration before arriving at the border to reduce delays
- Ensure the driver crossing the border is reflected on the rental agreement
- Allow additional travel time during the initial implementation period

We remain committed to assisting customers through this process and our teams will provide guidance at vehicle collection where required.

For additional information on the SARS traveller declaration process, please visit:

<https://www.sars.gov.za/travellerdeclaration/>

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Director: M. Moser